



ENGELHARD

Engelhard Arzneimittel GmbH & Co. KG
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26.02.2025

Batch recall

isla®-cassis

30 lozenges

batch no.: 23N081A

Dear Customers,

During an internal investigation it was found, that the above mentioned batch of isla®-cassis (Icelandic moss), 30 lozenges (PZN 03396814), is not compliant with its specification in terms of one microbiological parameter. A risk for patients can be excluded.

We ask you to check your stock and, if applicable, return available packages until April 15th, 2025, to

Engelhard Arzneimittel GmbH & Co. KG
Retouren-Bearbeitung
An der Rosenhelle 6a
61138 Niederdorfelden.

The return form you can find on our homepage under <https://www.engelhard.de/service>. Please respect the notes on the return form. As a matter of course, the returned packages (including the postal charge) will be refunded.

For requests please contact

Engelhard Arzneimittel GmbH & Co. KG
Department Pharmacovigilance & Medical Affairs
phone: 06101 539 2265
email: PV@engelhard.de.

Date of acknowledgement:	Person in charge:	Number of packages on stock:

Geschäftsführer:

Oliver Karl Maximilian Engelhard
Richard Mark Engelhard, Dr. Rolf Engelhard

Amtsgericht Hanau HRA 54 59
Persönlich haftende Gesellschafterin:
Engelhard Pharma GmbH Hanau HRB 66 64

Commerzbank AG

Frankfurter Sparkasse
Nassauische Sparkasse
UniCredit Bank AG
Deutsche Postbank AG

IBAN DE83 5004 0000 0651 1000 00
IBAN DE55 5005 0201 0000 3111 03
IBAN DE84 5105 0015 0258 1370 00
IBAN DE93 5032 0191 0008 4064 56
IBAN DE78 5001 0060 0001 8796 07

BIC COBADEFFXXX
BIC HELADEF1822
BIC NASSDE55XXX
BIC HYVEDEMM430
BIC PBNKDEFFXXX

UST-IDNR DE 11 200 3452 | Steuernummer 022 315 30192